



Outpatient Provider Meeting Q&A

Friday, March 10, 2023

Virtual Meeting

10:00am –11:00am

1. Can we receive a copy of the claims presentation to share with our billing dept?
 - A. Sure, just send me your email address to dschuchert@dwihn.org and I will send that out to you in

2. Can we please get clarification regarding CPT code H0031. We previously received a memo indicating that H0031 does not require an authorization. We are getting rejections due to no authorization on file which contradicts the memo.
 - A: Please send this issue to PIHPClaims@dwihn.org and identify the Batch#/Claim# so that we can review your issue.

3. I have questions regarding the DCW \$1 increase, who do I reach out to for that?
 - A. You can reach out to your Provider Network Manager for assistance.

4. Have we heard if COVID HAZARD PAY(2.35) for dcw is going to be permanent? or if it is still set to expire 9/30/23 as of now?
 - A. Answered live

5. The Public Health Emergency (PHE) is set to end May 11th. Can someone speak to the ability to continue to provide telehealth services (i.e. what codes are allowed), audio only services and obtaining verbal consent for documents after the end of the PHE?
 - A. Beth DeRose 10:25 AM
https://content.govdelivery.com/attachments/MIDHHS/2023/03/02/file_attachments/2425538/Final%20Bulletin%20MMP%202023-10-Telemedicine.pdf

6. Will DWIHN issue any additional guidance and/or provide a forum for Providers to express concerns regarding MDHHS Bulletin 23-10 regarding telehealth post COVID?
 - A. On Wednesday, March 15 CMHA will have a number of members testifying before two legislative committees, one in the House and one in the Senate. These meetings offer the public mental health system an opportunity to speak directly to key policy makers on items of importance to their communities and highlight the great work being done locally. CMHA also had a handful of members participate in three other legislative committees in the previous two weeks. Both meetings on 3/15 will be available to watch online at:

<https://house.mi.gov/> (click on House TV)
<https://cloud.castus.tv/vod/misenate?page=HOME>

House DHHS Budget Subcommittee Meeting

Appropriations Subcommittee on Health and Human Services
Rep. Christine Morse, Chair

DATE: Wednesday, March 15, 2023

TIME: 10:30 AM

PLACE: Room 352, House Appropriations, State Capitol Building,
Lansing, MI

7. We continue to see a big delay in getting auths approved within 14 days. Especially when an auth is "return to sender" the 14 days starts all over. This means a recipient may go 28 days or more without services. Does the time have to start over with 14 days when the auth is "return to requester"?
 - A. No, the time does not restart. Please send an email to with specifics Ms. Leigh Wayna, Melissa Moddy and Manny Singla.

8. What should be the dcw minimum?
 - A. The dcw wage is at the employees' base rate plus the \$2.35